

Case Study: Complete Payroll Processing



“We are SAS70 II Compliant and our entire IT infrastructure and processes must comply with strict regulations, including our backup system. We’ve chosen OffsiteDataSync because their solution is FIPS certified and provides a fully automated business-class backup and archiving solution. It’s simply the best on the market.”

Austin Fish - Chief Information Officer, Complete Payroll Processing.

Case Study Overview

Company:

Complete Payroll Processing

Industry:

Payroll processing and tax services

Challenge:

Build and maintain a SAS70 II compliant data retention plan with DR capabilities

Solution:

OffsiteDataSync’s FIPS Certified Data Backup Service

Benefits:

- Fully automated data archiving (GFS)
- Compliance with corporate backup windows
- Exceeding the requirements of SAS70 II and the Sarbanes Oxley Act



Complete Payroll Processing Selects OffsiteDataSync's Backup and Recovery Platform for SAS 70 II Compliance

Overview:

Complete Payroll Processing is a best-in-class payroll firm nationally known for quality, reliability and service. Complete Payroll Processes upwards of 250,000 payrolls per month making security and dependability paramount to successful monthly service.

Complete Payroll Processing's Profile:

With over 25 years of success in payroll processing, Complete Payroll enjoys consistent year over year growth and continued expansion into new markets. With an increasing footprint comes growth in data, reliance upon IT systems and the protection of both.

Complete Payroll Processing's Objective: Implement a SAS70 II compliant data protection suite that is fully capable of archive and validation while reducing human interaction.

Complete Payroll required secure protection of customer payroll data in accordance with strict guidelines set forth by SAS70 II and the Sarbanes Oxley Act. Additionally, backup policies called for near-instantaneous restoration of data - corruption-free every time.

The Solution: OffsiteDataSync's FIPS 140-2 Certified backup & archiving solution.

"We used to use tape to backup our data with everything from DAT to LTO-4 as data needs grew. We reached a point where tape backup operations spanned into production hours and our daily test restorations were taking significantly longer than corporate policy allowed. We partnered with OffsiteDataSync and after

Proof of Concept testing we knew we'd found the right solution with a fully managed and comprehensive product.

Today we count on our backup system to maintain the traditional Grandfather, Father, Son archive rotation by creating and storing annual generations for 10 years, monthly generations for 13 months and daily generations for 14 days. With our OffsiteDataSync backup solution this is no longer a manual process - archiving takes place automatically and without intervention from our staff. We have gone to great lengths to ensure data integrity by maintaining a fully functional offsite disaster recovery location in ready-state. Employing anything less than an enterprise-level data retention suite would be counter to these efforts and to corporate policy.

"SAS70 II certification comes with strict guidelines pertaining to data retention. Tight backup windows, full data encryption, automated archiving, and validation testing name just a few. Each of these independently is a difficult requirement to adhere to but with OffsiteDataSync we are 100% compliant. We restore files

each morning at 6am and like clock-work each restoration is successful and usable, without question. We consider our backup budget among the most dollars well-spent.”

Rick Fish Jr. - President, Complete Payroll Processing

“We designed our platform for organizations like Complete Payroll Processing that have stringent government restrictions and complex technical mandates. These needs remain unaddressed by the long and growing list of other on-line backup providers that are traditionally geared toward small offices and consumer markets. Our platform is built on enterprise hardware, software and support - it stands up well to the rigorous demands of heavily constrained and highly regulated industries. Furthermore, our data retention offering encompasses comprehensive support for the highly specialized, industry specific and enterprise-class systems on the market like Oracle SBT, iSeries, Lotus Notes, GroupWise and SAP.” explains Matthew Chesterton, President of OffsiteDataSync.

About OffsiteDataSync:

OffsiteDataSync delivers cloud-based data retention and disaster recovery solutions that offer effective and reliable enterprise-class data protection. OffsiteDataSync Cloud Backup and Disaster Recovery solutions are designed for IT constrained businesses and organizations with compliance mandates that remain unaddressed by traditionally unsecure, cumbersome tape-based solutions and alternate online solutions geared toward consumer-based data protection. With more than a decade of specialization in data retention OffsiteDataSync successfully protect millions of files and terabytes of data on a daily basis.