

Case Study:

Mindex Technologies

“With a high and growing dependency on corporate data and mission-critical servers Mindex executive staff became increasingly aware of data loss implications and server-down scenarios. Traditional tape backup and other on-line services simply weren’t capable of addressing our needs.”

Mark Fiore - President, Mindex Technologies, Inc.

Case Study Overview

Company:	Industry:	Challenge:	Solution:	Benefits:
Mindex Technologies	Software application development	To protect corporate data and provide disaster recovery / business continuity for mission-critical servers	OffsiteDataSync’s Cloud Backup and BC/DR Services	<ul style="list-style-type: none">• Achieved 4-hour restoration time for all data loss scenarios• Implementation of 1-hour fail-over servers in OffsiteDataSync’s Tier3 datacenters• Guaranteed up-time of 200 employee company



Mindex Technologies deploys OffsiteDataSync's Backup and Disaster Recovery Solution to Protect Corporate Data and Guarantee Up-Time of Mission-Critical Servers.

Overview:

Mindex Technologies, Inc. has grown its workforce to over 200 developers and technology specialists in the last decade. With this success has come the need to protect over 1TB of data including Microsoft .NET code, J2EE, SQL / Oracle Databases and a wide range of additional development data and proprietary tools.

Mindex Technologies' Profile:

Mindex Technologies Inc. delivers software application solutions to clients ranging from small businesses to large Fortune 100 companies. Ranked number 1 in the Rochester Business Journal for local software development companies, Mindex is known for delivering top-quality custom applications. The Mindex flagship product, SchoolTool™, serves school districts across New York State.

Mindex Technologies Objective: Develop and enforce a backup and recovery plan to protect software code, proprietary company data and guarantee uptime of mission-critical servers and applications.

As a leading software application development firm, Mindex is acutely aware of costs associated with data loss and down time. An hour of lost time or mere bytes of missing data can equate to weeks of lost work. Armed with this knowledge Greg Wishart, IT Director at Mindex Technologies was charged with addressing single-point failures and implementation of a business-class data protection suite capable of real-time / continuous data protection. With clear objectives, Mindex turned to OffsiteDataSync.

The Solution: OffsiteDataSync's FIPS 140-2 Certified backup solution.

"Our reality check came in the form of two sequential power failures forcing our corporate storage array to fall off-line and remain unresponsive" explained Greg. "At stake was roughly half of a terabyte of production data and a company-wide standstill. We put a call into OffsiteDataSync and within hours our data was delivered on an encrypted disk to our development facility, which was successfully restored. Had we relied on tape or another online backup provider, it's safe to say that our experience would have been considerably more costly in time, dollars and lost work. We've since implemented fully redundant servers and the suite of Business Continuity Services offered by OffsiteDataSync."

"The OffsiteDataSync Solution protects us from nearly every threat possible. Their solution is an enterprise-class suite that allows local and offsite data protection and is fully automated with an integrated archiving mechanism providing weekly, monthly and annual data snapshots. With true Continuous Data Protection (CDP)

our code can be backed up by-the-second – a requirement that home and consumer based products aren't capable of. Combined with full Business Continuity Services and Private Cloud offerings, OffsiteDataSync has the most comprehensive suite on the market.”

Mark Fiore - President, Mindex Technologies, Inc.

“Corporate customers and nearly all organizations are beginning to realize the importance, not just of data backup, but of company uptime. If you are a business owner or executive responsible for hundreds or thousands of employees the calculation of lost revenue is fairly straightforward – it's expensive and in most cases can be detrimental to the well-being of a company. With risks clearly identified, the need for an effective and manageable solution is evident. Our service offers a comprehensive approach to data integrity and infrastructure redundancy at an affordable cost. With cloud-based technology our clientele are no longer confined to physical hardware redundancy, but now have the option of leveraging the cloud to build a robust plan without the need for additional hardware or an offsite facility.”

About OffsiteDataSync:

OffsiteDataSync delivers cloud-based data retention and disaster recovery solutions that offer effective and reliable enterprise-class data protection. OffsiteDataSync Cloud Backup and Disaster Recovery solutions are designed for IT constrained businesses and organizations with compliance mandates that remain unaddressed by traditionally unsecure, cumbersome tape-based solutions and alternate online solutions geared toward consumer-based data protection. With more than a decade of specialization in data retention OffsiteDataSync successfully protect millions of files and terabytes of data on a daily basis.